Detroit District Dental Society Executive Board / Council Meeting April 11, 2023

Detroit District Dental Society

Zoom Conference Call

Members Present: President Dr. Jehan Wakeem, Treasurer Dr. Yuksel Erpardo, Secreatary Dr. Sue Carron, Council Member Dr. Marvin Sonne, Trustees and Council members: Dr. Vince Lizzio &, Dr. Melanie Mayberry, Trustee Liaison Dr. Lauryne Vanderhoof and Executive Director Ms. Marcy Dwyer.

Members Absent: Drs. Asmaa Abdel-Salam (holiday), Andrea Tory (office), Basam Shamo (out of town), Claudia Menton (family), Sona Fisenkova (family)

Meeting was call to order by President Dr. Jehan Wakeem at 7:05 PM. The agenda was approved as written but move our Trustee's report to first item for report and news.

TRUSTEE'S REPORT: Dr. Lauryne Vanderhoof.

She highlighted the important issues found in the Trustee's report . The report has been included with the minutes. Trustees report from the March 9-10, 2023 by Trustee Dr .Darshika Shah, which was emailed out us to all. This will be Lauryne's last meeting with DDDS. Thank you Lauryne for all your time and for answering our many questions! She is expecting a baby boy near Labor Day 2023.

The Trustee Report Available upon request and sent out to MDA Delegates. The full report is included in these minutes – at an appendix at the end. Appendix1

ACTION ITEM: What is the status of Dental Therapists in MI; Who is funding the program advancement and are the laws written?

The Legislative priorities for this year: getting more funds for anesthesiologists for dental care in Hospital or surgery center, Student Debt Crisis, Transparency in dental benefit companies network leasing, regulatory framework for Tele-Dentistry, explaining how the Increased funding for Adult Dental Medicaid programs work and insurance codes. They made the Implicit Bias Training (3 hours) be included in the 60 hours of required CE. for licensing renewals.

The Network Leasing bill will be introduced on the Senate Floor next month by Senator SINGH, (Bill NO. 281 and referred to the Committee on Health). ACTION ITEM: Detroit needs to find out which senators from Detroit area are on the Health Committee)

PRESIDENT'S REPORT: President: Dr. Jehan Wakeem

- Welcome guests and she explained why some members could not be present. Marvin will join us later at the end of MDA committee meeting.
 - Approval of February Minutes link to file https://sitefinity.ada.org/docs/librariesprovider146/board-minutes-reports-2022/current-meeting/ddds-council-meeting-2-15-23.pdf?sfvrsn=6ed0bb8a 2

January Minutes link to file https://sitefinity.ada.org/docs/librariesprovider146/board-minutes-reports-2022/current-meeting/ddds-minutes-1-10-23--3r.pdf?sfvrsn=d08ebe8a_2

- ******Need to approve All-Branch minutes from March 15,2023, Marcy to add link
- ******Need to approve April 11, 2023 Minutes, Marcy to add link Thank you.

- January Board Meeting with Wolverine Dental Society was Moved to June, 13, 2022, so we could spread the
 invitation to all DDDS and Wolverine Dental Society. Guest speakers from ADA Future of Dentistry. Zoom Meeting.
 Please plan to attend:. Boards will meet each other prior to the meeting at 6:30pm. Then meeting will begin at 7
 PM for all who signed up. Duration is 2 hours.
- PR Grant submitted to MDA for \$5,000.00. We have received the grant again for 2023. This is being used this year for Goodfellows Dental Care and education materials and for Team Smile with Detroit Public Schools and the held at Ford Field. This program was initiated by the White brothers while at UDM Dental school and one was a Lions Football Player, who later went to dental school.
- ADA Grants new dentist. Dinner on November 2, 2023 pre-event dinner before DET 2023.
- This grant was for \$1000 for LIVE Student Event "Ask us Anything" We qualified because we were targeting Dental students and young dentists.
- Student Representative still seeking a student
- Sue Carron will be given an honor at the MDA Foundation Dinner at MDA Wednesday May 3, 2023 please try to attend if you are able.
- Appointing Dr. Basam Shamo as Central Branch President effective this meeting. Dr. Shamo is out of town today but will join us for the upcoming board meeting and is assuming his responsibilities as branch president immediately. We do need all updates if any changes or additions in branch officers.

TREASURER"S REPORT: Dr. Yuksel Erpardo

Financial report for the board.

- The Detroit District Dental Society opened a CD account on March 10, 2023 at Comerica Bank. This was a small business account CD for the non-profit. The Maturity Date is 3/10/2024. Account number is 385160117516. Amount \$100,000.00 (One hundred thousand dollars and no cents). Signatures on the account are Dr. Yuksel Erpardo and Marcella Dwyer. They asked the bank about what happens if we remove money before the maturity date. If it is after 6 months, we do not lose principle but will have a reduction in interest rates, if before the year.
- Employee Retention Tax Credit. The Detroit District received three large checks in February after the February board meeting from the US Government for the Employee Retention Tax Credit application submitted by our CPA firm John Rofel and Marcy Dwyer. These checks total \$19,977.91. "Money from Heaven"
- Money in Comerica Bank \$84,641.32 as of April 10, 2023
- Comerica CD \$100,000.00 at 3.75% interest rate
- Money Market \$4,321.46: this is connected to the Gorman account to earn interest.
- Ford Interest account \$1,496.67 this account is being closed. A check will be mailed balance in full and deposited to the Comerica Checking account.
- Gorman Investment Account: \$100,000 plus ACTION ITEM: need updated report from Brian on accounts: Investment and Money market (interest and earnings)
- Finance Committee needs to schedule a meeting in May for procedures and final plans for moving office to remote, will report back to the board in May; the Next Finance Committee is Saturday, April 15 at 3PM. It was agreed to have Marcy work from home, she will present to the finance committee the costs involved. At this time, Marcy only goes into the office one day a week. We will rent space in Dr.

Wakeem basement, which will be marked off for the correct size (5X10 ft). We will also need an environmental air controlled storage locker for convention/meeting signs/ file cabinets (1 to 3), old history of DDDS, Plaques, etc.

• 2023 Budget continue review of expense line items going through excel chart., Marcy presented slides.

SECRETARY/ CHIEF DELEGATE'S REPORT: Dr. Sue Carron

Our Constitution (2 revised areas-as mailed) and By Laws (amended; from what was emailed to all members 30 days in advance; to remove the job of Editor from elected office and place Editor in Manual of Operations) were PASSED unanimously and emailed to the MDA for their file.

All Branch minutes to be included for review at this meeting along with February and April 2023. Did not have quorum last meeting.

House of Delegates. DDDS is allowed 15 Delegates, we have 13 now, still asking. — We had an orientation meeting to help all the new delegates on March 20 th to meet everyone and to give them important information. Scheduled another meeting on April 7 th, not many attended to discuss our three resolutions=. So we rescheduled to April 24 th with a Mandatory note in the Email. Almost everyone attended. Dr. Sam Blanchard will be able to be a Delegate on Saturday, along with Dr. Jane Kasminski. Dean Mert Aksu will help on Thursday. Dr. Dale Petrusha and Dr. Basam Shamo volunteered at the All Branch meeting and Dr. Shamo was asking a Pediatric Dentistry Resident from Children's Hospital program to join as a delegate.

Discussion on our resolutions: Two delt with membership: ONE to not have to pay dues after the age of 70 years old. This is the same age as ICD and ACD Honorary colleges. We need these members to stay connected for mentoring, lobbying (market share of dentists) or we will lose contact. We need these members: For history of dentistry, how to run an office, dentistry techniques, etc., volunteering at our local free dental clinics, and at MoM scheduled June 13-16, 2024 at Dort Arena in Flint, to be volunteers in our organization (DDDS and MDA). To teach us to be a better DDDS and maybe help cover practices if a dentist is in trouble. We asked the MDA to review parameters for Working Life Members, many do not see the value of the PR assessment either at their age. The SECOND membership resolution was to only pay for 40 years of membership, this was brought up at the January Western Branch meeting when reviewing the resolution. Same reasons as in th 70year age limit.

The third resolution was for criteria and explanation on how the money withdrawn from Non-Reserve Funds brought value to members. Year 2022= \$215,000 was withdrawn and not all the value was explained in the minutes for the different projects, which needed support from the Non -Reserve Fund. There was also no explanation on how the Massachusetts Initiative, Question 2 was started or how it would affect dental insurance in MI. Also, when did the trustees learn of the initiative?? MDA approved to give \$50,000 to support initiative September 15, 2022 and the ADA announce on Sept 15, 2022, a \$5 million donation to the ballot proposal. Information and communication were not complete, or forth coming.

PS: In the May 2023, MDA Journal, page 20 is the best explanation from Neema Katibai, JD, MDA's Manager of Government and Insurance Affairs. Dr. Carron will write a thank you note to him and Bill Sullivan.

All input on the Resolutions from Detroit were appreciated!!

Marcy Discovered the ADA Find A Dentist and MDA Find A Dentist are not the same. Can search for Medicaid/Medicare on ADA website. Marcy can share a screen to show differences. The ADA will have a new App in Summer of 2024 and we will see if we can add the information from our survey and practice styles with sedation and hospital care.

ACTION ITEM: Marcy we need to SEND OUT the Survey on" Survey Monkey" which Marcy has already written, so that DDDS members names can be organized on services to help Marcy answer patients' question who need a particular area. Sue will help her organize the names.

EXECUTIVE DIRECTOR'S REPORT: Ms. Marcy Dwyer

- At March 9, 2023 BOT meeting, money was increased to support meals for Dental Students at local component events. Money ran out in 2022. Contact Ms. Sophie Brenke for appropriate forms to submit.
- ACTION ITEM: need name of ASDA President at UDM for contact. Also need to talk to UDM staff.
- Branch mailing for July. Need all speakers and branch dates by June. This is the key to a successful planning year. We must be prepared.
- Team Smile Update. Detroit Lions event in the fall will not know date until June
- Volunteer updates on website: Team Smile, Malta, MDA, Detroit District, Gary Bernstein (Oakland County), and Wayne County Community College. Not posted yet for sign up for Mission of Mercy for June 13-16, 2024.
- Still ongoing attending Wayne County Oral Health Coalition Meetings. Steve Harries will do a Mission of Mercy Presentation to this group at the next meeting on April 13, 2023.
- Planning to visit U of D Mercy in-person on May 11, 2023, for Detroit Mercy Dental's Alumni Day. No date yet for Student event for Detroit District.
- Review Letters for U of D Mercy Dental Students A. Grad year B. Non grad year
- Conference call with Detroit Public Schools on April 13, 2023
- MDA Annual Meeting in Grand Rapids Detroit trinket is hand sanitizer. Given to all delegates to distribute to Detroit members. Marcy visit members in exhibit hall. Also attend U of D Mercy Alumni event.
- Joint Golf Outing MODG (Macomb, Oakland, Detroit, Genesee) on Wednesday, June 14, 2023. \$165.00 per person at Pine Knob Golf Course in Clarkston, Michigan
- Remote office costs. Information gathered. Work with finance committee on implementation / creation of new procedures. Need to explore dental office for storage propose \$200 to \$400 annual rental fee. Possible locations for meetings.
 ACTION ITEM: finance committee bring new procedures to board at June meeting.
 ACTION ITEM: start PO Box in July 2023. (must be located in Detroit or Wayne County).
- CE distribution until summer of 2024. Problems with CE coming across in existing system. Not able to review. Solution. Still track each person in existing database for processing money and keeping accurate records. Do not send CE via ADA database system. Send via Mail Chimp Service we pay for because that can be tracked for successful sending and opening of emails. No longer must do in small batches save time and better service to members. Just this week tried to send CE for All Branch to two members who just did not get it after three days of attempts. CE blocked. A message to members about past CE is being drafted with list of all past meeting dates to prompt them to check they have all their CE documentation.
- * D.E.T. Speakers are all set, Need to finalize flyer and send out. As soon as completed ,need 6 months before Nov 3rd. Still working on sponsors.
 - * Western Branch: Dr. Andrea Tory is finding a new President.

*Central Branch: Dr. Basam Shamo has accepted the position of President and will work with Dr. Marv Sonne from Southwestern Branch to arrange speakers

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Community Outreach Dr. Sona Fisenkova. Grant request received for PR Grant for 2023. Exploring Veterans, Team Smile, Detroit Goodfellows, clinic work, and getting CE point for volunteers.

Diversity & Engagement: we have the most diverse component of the MDA. Need to schedule two activities with the students. Letters will be sent to Graduating Seniors giving our congratulations. Letters will be sent to New D4 dental students say congratulations and we are her to help mentor, ask questions to and schedule a summer social event for Graduates and D4 students.

Student Representative: ACTION ITEM: need to contact UDM for names from ASDA or other students groups.

Committee Chairs: Scientific, Membership, Nominating, Peer Review Ethics, peer Review Patent Relations and Dental Care, Dental Review Logistics, Social Media (Members did sign up for Social Media updates)



Note: Scientific committee to meet on April 12, 2023, via Zoom. All speakers except confirmed for DET2023. New Logo Web site is ready to go

New Business: Dr. Carron suggested we move Council meeting to the second Wednesday of the month. The Tuesday date is in conflict with Wolverine Dental Society, who meets on the second Tuesday for board meetings via zoom. DDDS has two to three council members that must choose each month, which meeting to attend. Discussion held. It was agreed to move our council meetings to the second Wednesday of the month. Hopefully, there will be better attendance.

Old Business

Review Minutes

Good and Welfare:

Vince Lizzio is a grandfather to Olivia, she was born two weeks ago. He stressed we need to invite the students, especially since the MDA has provided additional funds to support them at our Branch meetings and for All- Branch. He said the "Women in Dentistry" meetings on the fourth Monday of the month is a" work in progress".-seminar series on different issues for women dentists. Note: ALL the different MDA committees' members are surveyed for the best day for them to meet, per Ms. Michele Cruz through Vince Lizzio.

Adjournment at 8:43 PM

Respectfully submitted, Susan H. Carron, DDS, MS

Next Board meetings: ACTION ITEM: send message to council on new day and date for May council meeting.

May 10, 2023: Second Wednesday of month

June 13, 2023, Zoom - Joint meeting with Wolverine Dental Society, second Tuesday of month.



Michigan Dental Association Unofficial Board Actions March 9-10, 2023

Trustee Report: Dr. Darshika Shah

The MDA Board of Trustees met in Okemos at the MDA Headquarters for our Board meeting on Thursday, March 9 and Friday, March 10.

Andrew Smith, the executive director of the Association of Dental Support Organizations gave a powerful presentation on Thursday after dinner. He gave an in-depth generative information on Dental DSO practice models, and how they support and help develop the next generation of dental professionals.

Friday morning, the Board began with an executive session and meeting. Another highlight of our meeting was updates about different Blue Cross/Blue Shield plans given Dr. Kerry Kaysserian, BCBSM Director.

We viewed the Ted Talk video on "<u>Workplace Mental Health - all you need to know for now</u>", emphasizing the importance of mental health in our day-to-day work environment.

Our Ninth District Trustee, Dr. Michele Tulak-Gorecki, gave us snapshot of recent news and events from ADA, Executive Director Karen Burgess provided an update on the strategic plan and changes were made to increase funding for dental students to attend component meetings.

We look forward to seeing everyone at the Annual Session in Grand Rapids!

Highlights from the Board of Trustees Meeting

Board Development

Dental Support Organizations (DSO): Andrew Smith, Executive Director, Association of Dental Support Organizations (ADSO), shared his perspective on the DSO model, ADSO's key focus areas and initiatives, and

opportunities for collaboration between the two organizations. Young dentists affiliating with DSO's is on the rise with 30% choosing to work with a DSO following graduation.

He reported that DSO's provide facility management, IT support, supply procurement, accounting and billing, marketing, human resources, capital and financing. He further reported that DSO's do not influence clinical care, employ and direct clinical staff, institute quotas, or own dental practices. The biggest benefit of MDA membership for DSO dentists, particularly the newer dentists, is to have a professional peer network outside of the DSO, learn what is happening in the profession and shows that the profession is unified.

The ADSO has similar advocacy initiatives as the MDA/ADA and is collaborating with the ADA to address legislative and regulatory issues. Mr. Smith stated that he would like to better understand policy/workforce issues in Michigan to engage on potential opportunities to partner on advocacy initiatives.

As a follow-up to Mr. Smith's presentation, the Board held a generative discussion on DSO's. MDA will contact him to address opportunities to partner with ASDO on advocacy initiatives, charitable endeavors such as the MOM, etc. However, to connect with and collaborate with the dentists in DSO's, MDA will need to work directly with each DSO. The ADA recently elevated a project that would identify and track practices affiliated with DSOs but it would be helpful if this information could be provided by ADSO.

Mental Health: The Board also viewed and discussed a video by Tom Oxley on "Workplace Mental Health – All You Need to Know (for now)", highlighting workplace mental health. The Board discussed the stigma of mental health challenges and that the reported suicide rate for dentists. May is Mental Health Awareness Month and the Board discussed opportunities to help raise awareness through webinars, the Journal and other publications, and social media.

Governance

MDA Mission, Vision and Values: After several conversations related to the MDA Mission, Vision and Values, the Board engaged Association Options to assist in a review and potential revision. Following a survey of MDA leadership – including Board, Committees, and House of Delegates members – which also included a selection of MDA members, the Board had a special meeting to review the findings and identify priorities. At the March meeting, the Board discussed revisions and approved the following statements:

Mission

Empowering member dentists, advancing the dental profession, and improving oral health.

Vision

Michigan's recognized expert on oral health.

Values

Integrity: We promote ethical behavior and values-informed decision-making.

Inclusivity: We work to create an environment where all members and the greater dental community are respected and feel a sense of belonging.

Compassion: We believe that all patients should be treated with empathy and respect.

Service: We are responsive to the changing needs of members and the profession.

Evidence-Based: We make decisions based on an understanding of the current best evidence.

Quality care: We are committed to quality care for all patients.

Lifelong Learning: We recognize that lifelong learning is key to excellence in patient care.

The previous policies related to this were rescinded. Next steps will be to update this information everywhere it is found, and to highlight the information to the membership.

Report to HOD on Public Education Campaign: The 2022 House of Delegates urged the Board to revisit the objectives of the MDA Public Education Campaign and provide the 2023 House of Delegates with an informational report. The Board reviewed a report provided by the Committee on Public Relations and approved the submission of the report to the House.

Dental Student Attendance at Component Meetings: In 2022, the Board approved funding to reimburse components for meals costs for dental students/graduate students/residents attendance at component meetings. Due to the popularity of this program, the Board approved up to an additional \$20,000 for this program. Components are also urged to include additional funding in future ADA ARC grant request to support student/resident outreach initiatives at the component level.

Workgroup on Component Compliance with Peer Review: The Board of Trustees has been informed that there are some component dental societies that are not in compliance with the Bylaws requirement to have a component peer review dental care committee and peer review ethics committee. After evaluating the situation, the Executive Committee requested the Board to appoint a workgroup to identify these component societies and assist them with coming into compliance. One mechanism for this would be component merger. The workgroup was approved and will be established to begin its work in the near future.

Strategy

Strategic Plan: Executive Director Burgess gave an update on progress on the 2021-25 Strategic Plan for each of the strategic plan goals. Recent activity includes:

- Member Value: Pilot of an early career dentist engagement program, new activities at Annual Session and MBA in a Day seminar, the launch of the women in dentistry virtual community
- Member Engagement: Growth in the component e-newsletter program
- Organizational Sustainability: Evaluation of the MDA product/service matrix with 2022 data and benchmarks in June
- DEI: Implementation of careers in dentistry panel presentations and shadowing program
- Advocacy: Increased legislative meetings at the district and component level

Technology Action Plan: The Board approved recommendations for the MDA's Technology Action Plan. Recommendations include resources for local dental societies on data integrity and cybersecurity, internal policy manual, annual technology assessment and planning meeting, data warehouse for member engagement, MDA website refresh, evaluation of Learning Management System, maintenance of MDA app, and text messaging communications. Requests for funding will be reviewed by the Board once the recommendations have been researched and a plan has been created.

Endorsement

The MDA Board approved the endorsement of Bridge Commercial Realty for real estate services, subject to a mutually agreeable contract. Bridge realty will offer MDA members a free property value analysis and a 10% discount on all fees for commercial real estate sales, consulting services or purchasing of offmarket properties.

Presentations

Membership Update: Angie Kanazeh, Director of Membership, provided the Board with an update on membership. She noted that the MDA active market share as of March 8 is 66.1%, similar to last year at this time, which will continue to grow throughout the year. MDA is seeing an increase in non-renews among new dentists, particularly early career dentists. The MDA continues to focus on new dentist recruitment and retention, particularly in southeast Michigan.

Trustee Report: Dr. Michele Tulak-Gorecki, the 9th district ADA trustee, gave an update on ADA activities. She provided an update on membership trends at the national level; addressed the implementation of the Strategic Forecasting Committee, which was approved by the ADA House of Delegates in October; reported that the ADA was considering hiring a Chief Diversity Officer; and reported on the success of ADA Dentist and Student Lobby Day. In addition, Dr. Tulak-Gorecki has been named the chair of ADA president Dr. George Shepley's task force on sugar.

Blue Cross/Blue Shield of Michigan (BCBSM): Dr. Kerry Kaysserian, BCBSM Director, provided a report on BCBSM activities. BCBSM goals are to increase interaction with dentists with Medicare and Medicare Advantages plans, increase performance of the call center and the creation of a new claims liaison team to

back up customer service. BCBSM is looking forward to integrating oral health with overall health. It has been shown that those with better dental care have a lower per member per month. Dr. Kaysserian introduced Christina Hix and highlighted her role as vice president of specialty benefits.

Policy

The MDA approved participating in the Oral Health Workforce Development Steering Committee developed by the Michigan Primary Care Association and the Delta Dental Foundation. The Steering Committee was developed to focus on workforce, addressing dental hygiene, dental assisting and dental therapy. While the MDA policy opposes the further development of dental therapists in Michigan, the Board strongly believes that the MDA needs to have a voice at the table, provide input into decisions, and take collaborative steps to address the hygiene and dental assisting shortage.

Executive Session

Action on Board Nominations: The Board approved directors for the MDA Insurance & Financial Group and reviewed candidates seeking MDA endorsement for the Michigan Board of Dentistry and forwarded nominees for this purpose.

2023-2024 Committee Appointments: The Board approved the slate of committee members for 20232024.